



INTRODUCING

Catalyst™

EVERYTHING DiSC WORKPLACE® ON CATALYST™ FAQ

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INTRODUCING EVERYTHING DISC WORKPLACE ON CATALYST!

Culture...it's the way we do things around here. Or maybe more specifically, it's the way we engage and connect with one another to get things done. It's the result of shared experiences, behaviors, and values, and it transforms an organization from a group of individuals to a cohesive whole.

No matter how you define it, organizational culture has faced dramatic—likely permanent—changes in the wake of COVID-19. Abrupt transitions to remote work, forcing new modes of communication. Rebuilt business strategies with no guarantees of success. The ever-present need for a workforce to do more with less. Now more than ever, culture matters, and organizations must face the very real choice between actively shaping a culture that supports business recovery or letting culture emerge in a way that drags down morale, collaboration, and performance.

The choice seems clear, yet actively shaping culture remains one of the hardest things to do. Why? Because culture isn't crafted in the board room. It's the collection of thousands of moments, interactions, and choices made by people every day. Culture doesn't improve in a single event. It's built and reinforced over time through the ongoing and conscious effort toward a shared vision. Culture doesn't transform by itself—it needs a catalyst. Everything DiSC®, together with its Authorized Partner Network, can be that catalyst.

Introducing Everything DiSC Workplace on the All-New Catalyst Platform!

Everything DiSC Workplace® on Catalyst™ takes the best-selling *Everything DiSC Workplace* experience to a new level. Designed to engage every individual—regardless of title or function—in building more effective relationships at work, *Workplace on Catalyst* helps people adapt to others in real time, unlocking engagement and inspiring more effective collaboration.

By combining the proprietary Everything DiSC assessment, the all-new Catalyst platform, and virtual facilitation, learners will...

- Discover their DiSC® style for deepened self-understanding
- Gain insight into and appreciation for other work styles
- Learn how to adapt to others to help build better relationships
- Access real-time tips for more effective interactions with their colleagues
- Build the foundation for future social and emotional skills training—personalized to their DiSC style!

The result is a more engaged, collaborative culture that improves the overall quality of your workplace.



EVERYTHING DiSC WORKPLACE® ON CATALYST™ FREQUENTLY ASKED QUESTIONS

General Questions

1. What is included in the *Everything DiSC Workplace® on Catalyst™* learning experience?

The Everything DiSC® Assessment

- Powered and proven by 40+ years of research
- Uses computer adaptive testing and sophisticated algorithms for precise results
- Provides the foundation for a personalized learning experience

Catalyst—A personalized, on-demand learning experience platform

- Delivers the results of the Everything DiSC assessment in a guided, narrative-style format
- Allows learners to go deeper into their DiSC® style to develop social and emotional skills
- Compares their DiSC style with colleagues and gives tips for more effective interactions

Your DiSC Profile (PDF)

- A 23-page guided narrative available for download from the Catalyst platform and the EPIC Administration Site
- Describes a learner's DiSC style, insights about them and others, and actionable strategies for building better relationships and being more effective in the workplace
- Modular design to coincide with the topics in the facilitation

The Facilitation *Optional Resource for Facilitators*

- Instructor-led training modules for virtual or in-person delivery
- Easily customizable facilitation materials using scripted content, contemporary video, and activities
- Short-format, modular design that is easily tailored to any group size or time constraint

2. How is *Everything DiSC Workplace on Catalyst* different than the traditional *Everything DiSC Workplace* application?

Workplace on Catalyst refactors the traditional *Workplace* experience to better support real-world application of the learning concepts. The result is an experience that moves from a once-and-done event to an ongoing learning process. Three notable differences are described below:

- **Modular Design:** The traditional *Workplace* experience has been refactored into five learning modules. Unlike the traditional *Workplace* experience, each module is self-contained and can be done alone or in conjunction with the others. This design enables group training sessions that can be easily customized to meet a wider range of time or group-size constraints. These learning modules include the following:
 - i. Your DiSC Style (~65 mins)
 - ii. Your People (~20 mins)
 - iii. How You Work (~70 mins)
 - iv. Understand Your Relationships (~60 mins)
 - v. Build Better Relationships (~55 mins)

Please note that all five learning modules can be delivered separately or together in a single event. The intent of the modular design is to equip Partners and facilitators with more options to address emerging learning trends around shorter-format sessions.

- **Immediately Relevant and Applicable to Each Learner's Day-to-Day Work Life:** The Catalyst platform acts as a personalized, on-demand single access point for learners to call on throughout their DiSC journey. Here, learners take their DiSC assessment, gain access to their personalized results and *Workplace* content, and can compare their DiSC style to their colleagues and get tips for more effective interactions in real time. This contextualized experience allows learners to apply what they learn with their colleagues and more easily come back to DiSC to help achieve lasting behavior change.

- **Virtual or In-Person Instructor-Led Facilitation:** To address the remote work implications brought on by COVID-19, the *Everything DiSC Workplace® on Catalyst™* facilitation has been designed to support virtual OR in-person training. The *Workplace on Catalyst* facilitation materials include the following:
 - i. Advanced virtual facilitation (for use with more sophisticated virtual meeting or training technology)
 - ii. Basic virtual facilitation (for use with basic video meeting technology)
 - iii. Classroom facilitation (for face-to-face sessions; **coming later in 2020**)

3. How many credits is *Everything DiSC Workplace on Catalyst* during and after the pilot period?

Everything DiSC Workplace on Catalyst will be available for **15 credits** during and after the pilot period. As always, Wiley reserves the right to set product pricing to address market dynamics and will share any price changes with the Authorized Partner network several months in advance.

4. Can we upgrade our past *Everything DiSC®* and *DiSC Classic®* learners to the *Catalyst* platform?

Yes! Past *Everything DiSC Workplace* and *DiSC Classic* learners are eligible for a **FREE** *Everything DiSC Workplace on Catalyst* upgrade through December 31, 2020.

Past *Everything DiSC* learners who have experienced any other application can migrate to *Everything DiSC Workplace on Catalyst* using existing data in EPIC for 15 credits.

In either upgrade scenario, the learner will need to complete additional assessment questions.

5. Will *Everything DiSC Workplace on Catalyst* be translated?

The future vision of *Everything DiSC Workplace on Catalyst* includes translations; however, we are focused on creating and optimizing the experience in English first, so we can't provide any timelines.

Assessment Questions

6. What assessment are learners taking with *Everything DiSC Workplace on Catalyst*?

The assessment includes the base *DiSC* questions, plus questions to measure the *Workplace* priorities, *Productive Conflict* priorities, *Management* priorities, and *Agile EQ* mindsets. As a result, learners will not have to take new items when they are given access to future *Catalyst* content (when additional content becomes available). *Sales* questions are not included because they are sales-specific and not relevant to learners in other roles or functions. *Work of Leaders* questions are not included because they would substantially increase the length of the assessment.

7. How long will the assessment take?

If the learner takes the full *Everything DiSC Workplace on Catalyst* assessment, it will take ~20-30 minutes to complete. If a learner was assigned *Everything DiSC Workplace on Catalyst* using existing data from a past *Everything DiSC* experience, it will take ~5-10 minutes to complete. Learners who upgrade from a *DiSC Classic* experience will take the full *Everything DiSC Workplace on Catalyst* assessment.

The Catalyst™ Platform Questions

8. What is Catalyst™?

Catalyst is an engaging, mobile-enabled learning platform that helps organizations shape their culture by equipping people with the social and emotional skills needed for more effective interactions at work. Using the Everything DiSC® model, Catalyst delivers personalized insights and actionable strategies to deepen self-understanding, inspire an appreciation of others, and empower action. Designed to reinforce concepts learned in an Everything DiSC training session, Catalyst makes the hard work of lasting behavior change possible and enjoyable. With Catalyst, learners will...

- Take the proprietary Everything DiSC personality assessment
- Discover their DiSC style and deepen their self-understanding
- Compare with colleagues and gain tips for more effective interactions in real time
- Access social and emotional skills training—personalized to their unique personality—for ongoing learning

Guided by an Everything DiSC Authorized Partner, Catalyst creates meaningful culture change that empowers people to engage, connect, and thrive at work.

9. What content is available to learners on the Catalyst platform?

The content available to learners on the Catalyst platform includes the following:

- **Your DiSC® Style:** A narrative-style summary of a learner's DiSC style with access to style-specific podcasts.
- **Workplace:** Personalized content traditionally found in the *Workplace Profile* but refactored into three learning modules to coincide with the facilitation:
 - How You Work
 - Understand Your Relationships
 - Build Better Relationships
- **People:** A comparison capability that allows learners to find their colleagues and get tips for better interactions using DiSC
- **DiSCology:** Basic information about DiSC theory and research

10. Which Everything DiSC applications are available for use on the Catalyst platform?

Everything DiSC Workplace® is the only application currently available on the Catalyst platform. It will be available as a pilot in June 2020, with a formal launch targeted for later in 2020.

11. When will the other Everything DiSC applications be available on Catalyst?

A timeline has not been defined for when other Everything DiSC applications will be added to the Catalyst platform. Wiley will use the *Everything DiSC Workplace on Catalyst* pilot to learn and apply that learning to future Everything DiSC applications on Catalyst.

12. How will the different Everything DiSC applications work together in Catalyst?

As stated in question 10, *Everything DiSC Workplace* is the only application currently available on the Catalyst platform. The future vision of Everything DiSC on Catalyst includes selecting and migrating other Everything DiSC applications to the platform to create add-on experiences that can be unlocked for a discounted price. Wiley will use the pilot to learn and apply that learning to this future innovation strategy.

13. Will other brands besides Everything DiSC be added to the Catalyst platform?

The future vision of Catalyst includes adding other brands; however, we are focused on creating this next generation learning experience for Everything DiSC first.



14. Is the Catalyst™ platform replacing EPIC?

No. EPIC is an administration platform that is designed for Everything DiSC Authorized Partners and in-house facilitators to administer, distribute, and manage Everything DiSC assessments and reports—including the *Everything DiSC Workplace® on Catalyst* assessment and report.

Catalyst is an engaging, mobile-enabled learning platform that combines the assessment, a learner's DiSC® results, personalized content, and the comparison capability. It can be used in the facilitation or on demand and acts as a single access point for the learner throughout their DiSC journey.

15. Can Catalyst be linked to a learning management system (LMS)?

Not at this time.

16. Can I use Catalyst as a virtual platform to host the facilitated sessions (instead of a platform like Zoom or Microsoft Teams)?

No. Catalyst is a platform where learners access their personalized DiSC content. Facilitators can use a webinar or videoconferencing tool of their choice to run a virtual session.

17. Can Partners/facilitators add content to Catalyst?

No. The content on the Catalyst platform is created and managed by Wiley and based on a learner's DiSC results and the DiSC results of the people within their organization.

18. Will learners be able to access the *Workplace on Catalyst* facilitation PowerPoint® slides and handouts on Catalyst?

No. Learners cannot access the facilitation materials (videos, PowerPoint decks, and handouts) from the Catalyst platform. These will be provided by the facilitator.

19. Will there be video embedded within the Catalyst platform?

The Catalyst platform contains video content that is separate from the facilitation for learners to explore on their own.

20. Will learners be able to personalize their report on the platform?

Not at this time.

21. Can an Everything DiSC Authorized Partner co-brand the Catalyst platform?

Yes. Partners will be able to add their logo and company name to the Catalyst platform. In addition, the email address of the EPIC administrator who sends the access codes will be visible within the footer of the Catalyst platform.

Please note that the report cover—like all other Everything DiSC® report covers—allows Partners to add their logo, company name and contact information, and their client's sub account information.

22. Are DiSC style podcasts available on the Catalyst platform?

Yes. DiSC style podcasts are available within the Your DiSC Style section of the Catalyst platform. Learners will only gain access to the podcast that coincides with their DiSC style.

23. Will there be a Catalyst platform app?

Not at this time. The Catalyst platform is a mobile-enabled website, designed for on-demand access from any device and provides a fully immersive mobile experience. However, it is not an application that you can download from an app store.

Report Questions

24. Is there still a PDF report with the *Everything DiSC Workplace® on Catalyst™* experience?

Yes. The PDF report is called *Your DiSC Profile*. It includes the following topics and is available for download from either EPIC or the Catalyst platform:

- Your DiSC® Style
- How You Work
- Understand Your Relationships
- Build Better Relationships
- Personalized Style Index

25. What is the role of the *Your DiSC Profile* report in the learning experience now that the Catalyst platform is available?

The report can be printed from EPIC and used for in-person classroom training in the same way it's always been used. In addition, learners can also download their reports directly from the Catalyst platform.

26. How is the *Your DiSC Profile* report different from the content on the Catalyst platform?

Most of the content in the report is the same as the content found in corresponding sections of the Catalyst platform, though there are some minor differences in presentation and organization. The report also contains introductory pages for each section that are not found on the platform and are intended to support modular facilitation. Conversely, some content on the platform, such as the People section, is not included anywhere in the report.

27. How is the *Your DiSC Profile* report different from the *Everything DiSC Workplace Profile*?

Many of the pages in the *Your DiSC Profile* report will closely resemble the content found in the *Everything DiSC Workplace Profile*, and the personalized information remains largely the same. Changes include the following:

- Introductory pages have been added that allow each module to be facilitated independently, if desired. The DiSC map at the bottom of each introductory page can be used as part of the “catch-up” content to reacquaint participants with the model. In addition, the You Will Learn section on this page identifies the highlights of each module.
- The Your DiSC Overview, narrative, and Overview of DiSC pages have been grouped in the Fundamentals section at the start of the report.
- The three key strategies for effectiveness now follow the Motivators & Stressors page.

To support modular facilitation, the page numbering calls out the section of the report. For example, the four pages of the Fundamentals section mentioned above are numbered FN 1–FN 4, the first *Workplace* module is numbered WP1–WP4, etc.

28. What customization and tailoring capabilities exist for the *Your DiSC Profile* report?

The *Your DiSC Profile* report cover—like all other Everything DiSC® report covers—allows Partners to add their logo, company name and contact information, and their client's sub account information. In addition, when generating the report from the EPIC Administration Site, users can select which sections of the report to print.

29. Can the *Your DiSC Profile* report be accessed from the Catalyst platform?

Yes.

Facilitation Questions

30. How is modularity different within the *Workplace on Catalyst™* facilitation compared to traditional facilitation?

The *Workplace on Catalyst* modules are designed to be self-contained, such that they can be conducted alone or in any order. This includes optional “catch-up” content at the beginning and an ending that provides closure for learners. We recommend, however, that learners start with a one-hour Fundamentals module that introduces them to the DiSC® model. In the traditional facilitation, modules are designed to be sequential, such that each builds on the previous one.

31. What is the difference between the virtual and in-person facilitation?

The *Workplace on Catalyst* in-person facilitation follows the same conventions as the traditional facilitation that Wiley has published for years.

The *Workplace on Catalyst* virtual facilitation is optimized to be delivered using a webinar or videoconferencing tool. This facilitation contains separate PowerPoint® decks and Facilitator Guides. The basic concepts taught are the same in both versions, but some activities have changed to ensure that participants still have a rich experience in a virtual environment. In addition, the virtual facilitation comes in two versions:

- an “advanced tech” version that takes advantage of more advanced conferencing features (e.g., breakout rooms, polls) and
- a “basic tech” version that requires only simple conferencing features (e.g., screen sharing, chat).

The *Everything DiSC Workplace® on Catalyst* pilot will only include the virtual facilitation materials at launch. The in-person facilitation materials will be released later in 2020.

32. How do I gain access to the *Workplace on Catalyst* virtual facilitation materials?

The *Workplace on Catalyst* virtual facilitation materials will be available for download at <http://register.everythingdisc.com> free of charge with an *Everything DiSC Workplace Facilitation Kit* serial number.

If you don't have access to an *Everything DiSC Workplace Facilitation Kit*, you may purchase one from the EPIC store at store.wiley-epic.com.

Watch your email for the official launch of the *Workplace on Catalyst* facilitation materials coming soon!

EPIC Administration Questions

33. Can Authorized Partners and EPIC administrators use existing data for past learners?

Yes. Existing data can be used for learners that have completed an *Everything DiSC Workplace*, *Agile EQ*, *Productive Conflict*, *Sales, Management*, *Work of Leaders*, and/or *363 for Leaders* learning experience.

34. Can view be set to “no” with *Everything DiSC Workplace on Catalyst*?

No. View is set to “yes” for all learners. On completion of their assessment, learners will gain access to their DiSC results on the Catalyst platform. This provides a streamlined learner experience and aligns with today's expectations for digital learning.

35. If I rerun a traditional *Everything DiSC Workplace Profile* from EPIC that was already completed, will it automatically reformat to the *Your DiSC Profile* report format provided with *Everything DiSC Workplace on Catalyst*?

No. In order to receive the *Your DiSC Profile* report, a past *Everything DiSC Workplace* learner will need to be upgraded to Catalyst.

36. What supplemental reports are available with the *Everything DiSC Workplace*® on Catalyst™ experience?

The Group Culture, Team View, and Facilitator Reports are available with *Everything DiSC Workplace* on Catalyst.

The content from the *Everything DiSC Comparison Report* has been refactored into the People section on the Catalyst platform. The *Comparison Report* is not available.

The *Supplement for Facilitators* report is not available at this time.

37. Will I be able to use extract code files for *Everything DiSC Workplace* on Catalyst in EPIC?

Not at this time.

38. Will *Everything DiSC Workplace* on Catalyst learners have access to MyEverythingDiSC?

As the Catalyst platform delivers the same functionality of MyEverythingDiSC and more, users of the Catalyst platform will not have access to MyEverythingDiSC.

For information on how you can get your previous Workplace users onto Catalyst, see question #4.

Privacy and Security

39. Do users have to invite/accept invitations from others to see them and their DiSC® information within the People section on Catalyst?

No, users are automatically connected to others from within their organization who are also on Catalyst. Learners can take advantage of the power of DiSC immediately by finding their colleagues and gaining actionable tips for improved interactions.

40. Is Catalyst an “open universe” like MyEverythingDiSC (where everyone has access to everyone else, even if they are in different organizations)?

No. Catalyst is not an open universe at this time. When assigning a *Workplace on Catalyst* access code, EPIC administrators must select the learner’s organization. For most learners, this is the company where they work. After completing their assessment, learners will see only those individuals assigned to the same organization.

41. How was the General Data Protection Regulation (GDPR) considered while building the Catalyst platform?

Catalyst was fully designed and developed within a post-GDPR world, and it is one of the first platforms across all of Wiley to incorporate privacy and security in every feature through a fully integrated Privacy-by-Design program. This has enabled feature-level consideration within the context of GDPR and with other privacy regulations such as the California Consumer Privacy Act. As global privacy laws evolve, we will continue to evaluate privacy needs for future updates.



42. When a learner leaves an organization, can their DiSC information be removed from Catalyst, then reinstalled with a new employer?

Yes, learner accounts can be both deleted and reassigned. There are three possible scenarios:

- For a full learner account deletion, administrators may delete a learner's access code(s), which will completely delete the learner's record in EPIC (including their *Your DiSC Profile* report) and their access to the Catalyst platform (as long as there are no other active Catalyst access codes for that learner). After this, the learner will no longer be able to log into the Catalyst platform.
- For some administrators, it may help to maintain records of individuals in EPIC, but to deny them access to the platform once they terminate employment. For this option, administrators can unassign access codes; doing so will prohibit learners from being able to log in to the Catalyst platform but will keep the learner record in EPIC.
- In the case of a learner who has access to Catalyst but changes organizations, this is as simple as a regular record transfer with Partner Care per the usual process. Administrators are able to edit a learner's organization within EPIC.

43. What is Wiley doing to protect Catalyst™ from hackers?

While it's impossible to guarantee complete protection from hackers, Catalyst was built with security in mind and there are multiple layers of risk management and security around the platform and its data.

- Extensive security reviews were conducted for all services supporting Catalyst.
- Catalyst (like EPIC) will be tested monthly to scan for known vulnerabilities.
- In addition to a backup data center, there is a 24/7 response team of IT professionals and software engineers, a digital forensics company, and the Wiley global team to respond to any emergencies.

Pilot Questions

44. What is a "pilot"?

A pilot is an opportunity to gather real-world feedback in an intentional way on a paid product. We'll gather feedback on the entire experience via surveys and phone interviews. We'll use that feedback to determine what, if any, innovations should be made.

See question #51 for more information on how we gather feedback.

45. How is this pilot different from a beta?

For our experienced beta testers, you'll find this pilot process to be very similar to beta tests. However, the parameters will be quite different. Some of the main differences are outlined below:

- *Everything DiSC Workplace® on Catalyst* is a **paid product** that you can market and charge for.
- This pilot **allows you to customize** the facilitation material.
- This pilot **does not have usage restrictions**. You can use however many profiles you want with as many different clients as you wish.
- You and your clients will be able to **keep all your EPIC records and maintain access to the platform**.

46. Do I need to opt in to participate in the pilot?

Although you do NOT have to opt in to use *Everything DiSC Workplace on Catalyst*, **you do need to opt in if you'd like to give feedback on the experience**. Opting in means that you will be on Consumer Insight's list to contact directly for feedback and will ensure you have the material you need to collect feedback. We appreciate your willingness to contribute to the success of this new Everything DiSC® learning experience.

47. Why is *Everything DiSC Workplace on Catalyst* not following the normal beta-testing process?

Because it's based on years of research and tried-and-true content and material, *Everything DiSC Workplace on Catalyst* is ready for the market.

Furthermore, *Everything DiSC Workplace on Catalyst* enables Partners to meet the emerging needs of organizations and learners in the wake of COVID-19. See the introduction on page 1 for more information on how Catalyst can help organizations—now.

Finally, the experience takes the foundational *Everything DiSC Workplace* experience and transforms it into a new learning experience. It's everything you know and love, with a slightly different look and feel, increased modularity, virtual facilitation, and the shiny new Catalyst platform experience designed to enhance engagement, learning, and connection with others.

48. Can Partners experience *Everything DiSC Workplace® on Catalyst™* for themselves?

Yes. Before the public launch of the *Everything DiSC Workplace on Catalyst* pilot, Wiley will send you and the other contacts on file within your partnership a complimentary access code for you to experience the *Everything DiSC Workplace on Catalyst* assessment and gain access to the *Your DiSC Profile* report and the Catalyst platform. You will be assigned to the "Everything DiSC Authorized Partner Group" organization. This way, you'll be able to experience the comparison capability within the People feature of the Catalyst platform, along with the added benefit of learning more about your fellow Partners!

Please note that access codes will not be transferred to individual Partner EPIC accounts.

49. Will you continue to make updates to the Catalyst platform during and after the pilot?

Yes, this digital model of learning means that we will be innovating and refining on a frequent basis. The Catalyst platform will continue evolving and receiving updates that all learners will be able to experience. **We will notify the Authorized Partner network prior to substantial updates.**

50. Do I need to use *Everything DiSC Workplace on Catalyst* with clients to give feedback?

Yes. As we often say, reviewing isn't using! We rely on real-world experience to get an accurate picture of a product's performance in the market.

51. How do you collect feedback during the pilot?

We are hoping to gather feedback on the *Everything DiSC Workplace on Catalyst* experience as a whole (assessment, Catalyst platform, and facilitation). We will be gathering feedback via two modes—surveys and phone interviews.

a. Surveys

- We will collect "in the moment" feedback directly on the Catalyst platform. All feedback is quick and voluntary, and learners can decline to participate.
- The Consumer Insights team will provide Authorized Partners with a learner survey to distribute. More information on how/when to distribute this survey will be given at the time it is sent.
- We will also provide a Partner survey for you to complete. This is a different survey from the one for your clients; in addition to product questions, we also ask how the product might fit into your business.

b. Phone Interviews

- We hope you'll participate in post-facilitation phone interviews with one learner and the facilitator of the session. You are welcome to listen in on the call with your client facilitator and learner.
- We will request consent to record the interview. **If you/your clients CANNOT have calls recorded, please let us know in advance so we can make other arrangements.**
- We use GoToMeeting to conduct interviews. A link and dial-in instructions to the meeting will be provided in the calendar invitation. You may choose to join the interview via your computer or by phone. However, we recommend using your computer for better audio quality.

52. To gather feedback, do you contact my clients directly?

We respect your relationship with your clients and for that reason **we do not contact them directly**. We will send all pilot feedback material and information to you, the Authorized Partner, for you to pass on to your participating clients.

53. If my clients, learners, or I encounter technical issues with the Catalyst platform, whom should I contact?

Please contact your dedicated Partner Care team. Depending on the issue, they may route you to Consumer Insights, the team managing the pilot.

In the Americas? Call 1-800-653-3472 or email partnercare@mindlabconnect.com

In Greater China? Call +86 10 84187857 or email partnercarechina@mindlabconnect.com

In the rest of the world? Call +4546331250 or email partnercareintl@mindlabconnect.com

Education and Support**54. What resources will be available for Partners to learn about Everything DiSC Workplace® on Catalyst™?**

There are a variety of resources available for the Authorized Partner Network, including the following:

- **MindLab 2020:** The *Changing the Learning Game* presentation by Dr. Mark Scullard, Katie Fuhrmann, David Fiedler, and Liz Davis is available to Partners who registered for Virtual MindLab 2020. This presentation can be accessed by logging onto www.MindLab2020.com. Access expires June 15, 2020.
- **The Catalyst Onboarding Webinar Series:** A four-part series designed exclusively for Everything DiSC Authorized Partners to get more familiar with *Everything DiSC Workplace on Catalyst*. Visit www.MindLabConnect.com/Catalyst to register and/or access recordings.
- **Free Everything DiSC Workplace on Catalyst Assessment:** Each Everything DiSC Authorized Partner will receive a free *Everything DiSC Workplace on Catalyst* access code to experience the assessment and the Catalyst platform from the learner perspective. See question #48 for more details.

55. How will Workplace on Catalyst impact the Everything DiSC Workplace Certification course and credential?

The *Certified Everything DiSC Workplace Facilitator* credential earned on completion of the *Everything DiSC Workplace Certification* course **will not be impacted** by the launch of *Everything DiSC Workplace on Catalyst*. As we learn through the pilot, we will be considering the education and certification plans for Catalyst.

56. What access do Authorized Partners and EPIC administrators have to Catalyst learner usage data?

Other than the normal account activity reports found in EPIC, there are no additional Catalyst learner activity reports at this time. *Everything DiSC Workplace on Catalyst* information will be included in the following:

- Account History
- Profile Completion – Detail + Summary
- Pending Credits
- Unassigned Access Codes
- Records Moved
- Credit Activity Reports

Marketing Resources

57. Will there be a showcase for *Everything DiSC Workplace* on Catalyst?

Not at this time.

58. What marketing materials will be available to communicate the *Everything DiSC Workplace* on Catalyst offering to my clients?

A suite of marketing resources will be released to help you communicate the *Everything DiSC Workplace* on Catalyst offering to your clients. These resources include the following:

- Client email templates
- A marketing brochure
- Product images and logos
- And more!

Watch your email for the official release of the *Everything DiSC Workplace* on Catalyst marketing materials on [MindLabConnect.com](https://www.mindlabconnect.com) coming soon!

MyEverythingDiSC Implications

59. Is Catalyst™ replacing MyEverythingDiSC?

Eventually, yes. We are confident that Catalyst delivers a superior experience to MyEverythingDiSC, and we believe you'll find this to be true as well. That said, we understand that MyEverythingDiSC is embedded into some of your client organizations. For this reason, we will continue maintaining MyEverythingDiSC, but with eventual plans to discontinue the website. Wiley will give Partners plenty of advance notice with any news related to discontinuing MyEverythingDiSC.

See question #4 for details on how to upgrade your past Everything DiSC Workplace learners to Catalyst FOR FREE.

60. How is Catalyst different than what is currently provided with MyEverythingDiSC?

Both Catalyst and MyEverythingDiSC reinforce concepts learned in an Everything DiSC® training and enable participants to go deeper into their DiSC® style and get real-world tips for connecting with colleagues.

MyEverythingDiSC was designed as a follow-on experience to the facilitation and the profile. Catalyst is a holistic, fully integrated digital learning platform that combines the assessment, a learner's DiSC results, personalized content, and the comparison capability. It can be used in the virtual and/or in-person facilitation OR on demand and acts as a single access point for the learner throughout their DiSC journey.

61. If a learner has a MyEverythingDiSC account, will it be the same login, and will their info be transferred over?

Yes. If a learner already has a MyEverythingDiSC login, that same username and password will work to log onto Catalyst to experience *Everything DiSC Workplace*® on Catalyst.

If you have questions that were not addressed in this FAQ document, please contact Partner Care.

In the Americas? Call 1-800-653-3472 or email partnercare@mindlabconnect.com

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In the rest of the world? Call +4546331250 or email partnercareintl@mindlabconnect.com